
Subject: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 18:18:09 GMT

[View Forum Message](#) <> [Reply to Message](#)

I purged my PM inbox/send folders to clear the 147% threshold for me to be able to send private messages. But after doing so I still cannot create a private message.

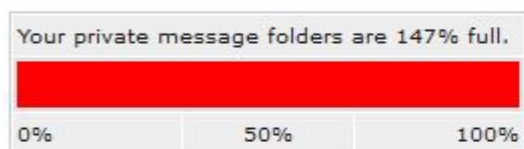
File Attachments

1) [pm.JPG](#), downloaded 249 times

 [Private Messaging](#)  [Blog](#)  [Pages](#) 

Notifications	Account Settings	Subscriptions	Bookmarks	Buddy List	Ignore List	Show Own Po
-------------------------------	----------------------------------	-------------------------------	---------------------------	----------------------------	-----------------------------	-----------------------------

[Private Messaging](#) » Browsing **Inbox** folder



Select ☐	Subject
---------------------------------	---------

There are no messages in this folder

2) [Pm1.JPG](#), downloaded 262 times

No space left!

Your private message folders exceed the allowed storage size of **300000 bytes**. They currently contain **440000** messages.

Remove some old messages to clear up space.

OK

Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 19:02:40 GMT

[View Forum Message](#) <> [Reply to Message](#)

Found that all deleted messages go to a trash folder, redundancy, gotta love it!

Once you empty the trash, you're good.

Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Jenneke](#) on Thu, 10 Aug 2023 22:16:35 GMT

[View Forum Message](#) <> [Reply to Message](#)

Good old trustworthy trashcan.
