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Subject: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 18:18:09 GMT

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I purged my PM inbox/send folders to clear the 147% threshold for me to be able to send private messages. But after doing so I still cannot create a private message.

## File Attachments

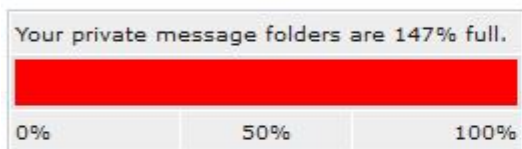
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1) [pm.JPG](#), downloaded 434 times

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<a href="#">Notifications</a>	<a href="#">Account Settings</a>	<a href="#">Subscriptions</a>	<a href="#">Bookmarks</a>	<a href="#">Buddy List</a>	<a href="#">Ignore List</a>	<a href="#">Show Own Po</a>
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[Private Messaging](#) » Browsing **Inbox** folder



Select  Subject

There are no messages in this folder.

2) [Pm1.JPG](#), downloaded 457 times

### No space left!

Your private message folders exceed the allowed storage size of **300000 bytes**. They currently contain **440000** messages.

**Remove some old messages to clear up space.**

OK