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Subject: Vendors  
Posted by [Timeticker](#) on Sat, 11 Mar 2017 21:27:03 GMT  
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Gruenites,

Who else in the world of watchdom does dial refinishing other than International? I cannot take the excuses any longer!

Tomas

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Subject: Re: Vendors  
Posted by [JackW](#) on Sun, 12 Mar 2017 01:29:40 GMT  
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Well there is this thread to gain some insight...  
<http://forums.watchuseek.com/f11/dial-restoration-whos-best-255833-2.html>

I've a Gruen dial that I am contemplating sending to Kirk Rich in California...  
<http://www.krdial.com/>  
Only problem is that they were a pain to deal with on the only other dial that I've sent them. Others have said good things...

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Subject: Re: Vendors  
Posted by [Timeticker](#) on Sun, 12 Mar 2017 20:09:33 GMT  
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Jack,

Only problem is that they were a pain to deal with on the only other dial that I've sent them. Others have said good things...  
[/quote]

What type of pain are we referring to, here?

Tomas

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Subject: Re: Vendors  
Posted by [JackW](#) on Mon, 13 Mar 2017 03:44:28 GMT  
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They didn't do a good job. When I complained they told me that they didn't have an exact match to

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the dial print I want... they substituted without asking me and then wouldn't refund my money but offered me a credit towards my next redialing. I've not used them since. However, others have said they do well with early Gruen and Curvex dials. I have one of those... and International does not do well with those types of dials... Don't get me wrong on ID... They did a phenomenal job on the two Hamilton dials; the Square was done like new.

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Subject: Re: Vendors  
Posted by [Timeticker](#) on Tue, 14 Mar 2017 22:22:06 GMT  
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No, they have done some nice work in the past. My issue is that I have 2 dials there for 2 months, and I keep getting the old "soft shoe" shuffle. One excuse after another. The problem is, is that I now have my own money tied up in these dials, which in return, clogs up my return investment from other customers.

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Subject: Re: Vendors  
Posted by [Jenneke](#) on Tue, 30 May 2023 20:29:04 GMT  
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A peek into Kirk's work:

<https://www.youtube.com/@kirkrichdial>

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Subject: Re: Vendors  
Posted by [Johnnymg](#) on Thu, 08 Jun 2023 19:05:53 GMT  
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Have used them and have been very happy.

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