
Subject: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 18:18:09 GMT

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I purged my PM inbox/send folders to clear the 147% threshold for me to be able to send private messages. But after doing so I still cannot create a private message.

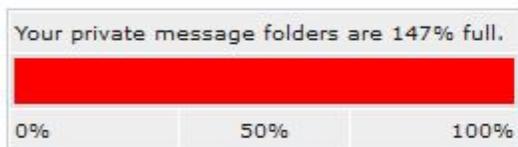
File Attachments

1) [pm.JPG](#), downloaded 2070 times

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[Private Messaging](#) » Browsing **Inbox** folder



Select	Subject
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There are no messages in this folder.

2) [Pm1.JPG](#), downloaded 2114 times

No space left!

Your private message folders exceed the allowed storage size of **300000 bytes**. They currently contain **440000** messages.

Remove some old messages to clear up space.

OK

Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Gary](#) on Thu, 10 Aug 2023 19:02:40 GMT

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Found that all deleted messages go to a trash folder, redundancy, gotta love it!

Once you empty the trash, you're good.

Subject: Re: Purging private messages does not clear the threshold to send new messages

Posted by [Jenneke](#) on Thu, 10 Aug 2023 22:16:35 GMT

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Good old trustworthy trashcan.
